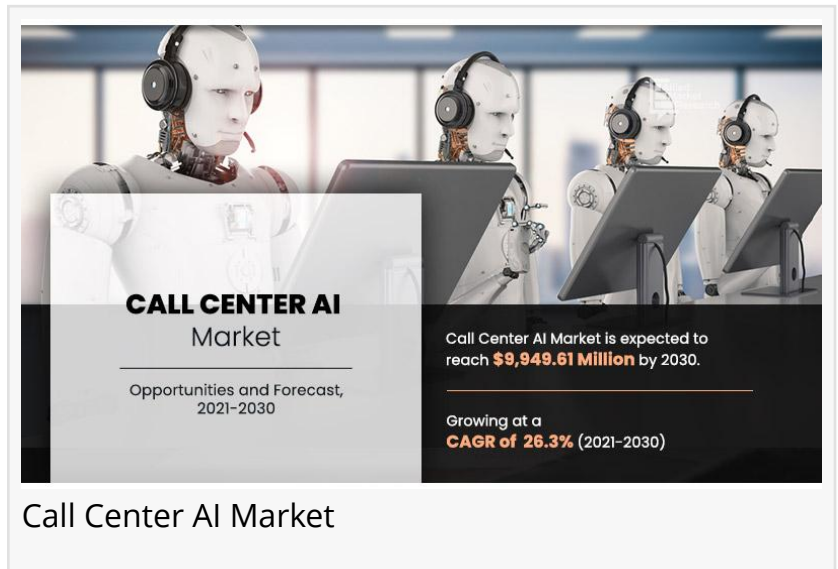


# Call Center AI Market Size Is Likely To Reach a Valuation of Around \$9,949.61 Million by 2030

*Improved customer experience and customer response time along with increased data analytical capabilities drive the growth of the global call center AI market.*

WILMINGTON, NEW CASTLE, DE, UNITED STATES, January 10, 2025 /EINPresswire.com/ -- The [Global Call Center AI Market Opportunities and Forecast, 2021-2030](#) report offers a detailed analysis of changing market trends, top segments, key investment pockets, value chain, regional landscape, and competitive scenario.

Improved customer experience and customer response time along with increased data analytical capabilities drive the growth of the global call center AI market. However, high installation and training costs along with privacy and security concerns restrain the market growth. On the other hand, increase in interest of call center companies in advanced technologies and surge in penetration of social media platforms present new opportunities in the coming years. The global call center AI market was valued at \$959.80 million in 2020, and is projected to reach \$9,949.61 million by 2030, registering a CAGR of 26.3%.



For more information, contact Allied Market Research (10100 E. Packer Road, Suite 319, Denver, CO) at: <https://www.alliedmarketresearch.com/request-sample/A06943>

The global call center AI market is impacted by factors such as rise in need for improved customer experience & customer response time along with the enhanced data analytical capabilities. Moreover, high installation and training cost coupled with privacy and security concern is affecting the market growth. Furthermore, rise in focus of companies in AI technology and increase in penetration of social media platforms influence the market growth. However, each of these factors is anticipated to have a definite impact on the growth of the global market during the forecast period.

Based on component, the solution segment held the highest share in 2020, accounting for more



than two-fifths of the total share, and is expected to maintain its lead position in terms of revenue by 2030. However, Asia-Pacific is estimated to portray the fastest CAGR of 29.2% during the forecast period.

For more information, please contact: <https://www.alliedmarketresearch.com/purchase-enquiry/A06943>

The report offers detailed segmentation of the global call center AI market based on component, deployment, industry vertical, and region.

The current estimation of 2030 is projected to be higher than pre-COVID-19 estimates. The COVID-19 outbreak has low impact on the [growth of the call center AI market](#), as call center software adoption has increased during unprecedented circumstances. Increase in need has been witnessed for enterprises to upgrade legacy infrastructure to develop a more agile approach to customer engagement. However, the success of customer engagement has always been determined by accuracy and speed of request addressal. In addition, the ongoing trend of work from home (WFH) during the pandemic has fueled the call center AI adoption to ensure business continuity.

For more information, please contact:

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