

# 'Life-Saving Assurance' Why AED Maintenance and Management Matters for Compliance and Readiness

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WINDSOR LOCKS, CT, UNITED STATES, January 8, 2025 /EINPresswire.com/ -- AED SERVICE AMERICA is addressing a critical gap in public safety by emerging as the only company in North America solely dedicated to the maintenance and management of automated external defibrillators (AEDs). This unique focus is a response to the growing demand for reliable AEDs—devices that can mean the difference between life and death during a cardiac emergency.

AEDs are critical in saving lives, yet maintenance failures can render them useless. A 2024 incident in the Houston School District tragically highlighted this issue when a non-functional AED contributed to the death of a student. The case sparked legal battles and raised urgent questions about accountability and oversight in AED maintenance. AED SERVICE AMERICA is determined to ensure such tragedies are prevented through its exclusive commitment to AED reliability.

## Setting a New Standard in AED Readiness

AED SERVICE AMERICA delivers on its promise of "Peace of Mind Guaranteed" (P.O.M.G.) through a three-pronged approach:

**Rapid Response:** In both 2023 and 2024, AED SERVICE AMERICA maintained a remarkable track record: 100% of out-of-service AEDs reported to the company had a technician onsite within four hours. This rapid response is unparalleled in the [AED service companies](#) industry and ensures minimal downtime for these life-saving devices.

**Thorough Quality Assurance:** Each AED serviced undergoes rigorous checks, with detailed reports reviewed and approved by the company's central office before technicians move on. This multi-step process guarantees that every AED is fully operational and ready to save lives.

**Focused Expertise:** Unlike other AED service companies, AED SERVICE AMERICA dedicates its entire business to AED maintenance and management. This specialization has made it a trusted partner for organizations nationwide, ensuring AED reliability when it matters most.

A Commitment to Lives and Accountability

“AEDs are more than devices; they’re lifelines,” said Douglas Comstock, spokesperson for AED SERVICE AMERICA. “We’ve built a culture centered on reliability and care because lives depend on these machines functioning flawlessly. Our focus ensures that every AED we service is response-ready. While most AED service companies focus on the sales of AEDs, our dominant focus is on making sure those AEDs work when needed.”

With studies suggesting that one in five AEDs may fail during a rescue due to poor maintenance, AED SERVICE AMERICA’s singular focus addresses a vital public safety need.

#### About AED SERVICE AMERICA

Headquartered in Windsor Locks, CT, AED SERVICE AMERICA specializes exclusively in the maintenance and management of AEDs across North America. The company is committed to ensuring the reliability of life-saving devices through exceptional response times, rigorous quality control, and a culture of accountability.

For further information, contact Douglas Comstock at [dc@AEDserviceAmerica.com](mailto:dc@AEDserviceAmerica.com) or 860-970-3250. AED SERVICE AMERICA provides compliant, onsite AED maintenance and management across every major brand of AED in all 50 states.

#### AED SERVICE AMERICA: Ensuring Life-Saving AEDs Are Always Ready

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