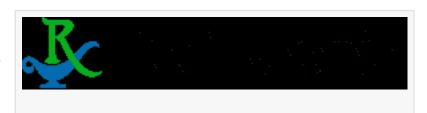


RefillGenie Provides Critical Service to Patients with Anxiety and Depression

Leading telehealth platform offers accessible prescription refill services helping patients maintain continuity of care during financial hardship.



JERSEY CITY, NJ, UNITED STATES,

December 19, 2024 /EINPresswire.com/ -- RefillGenie, a pioneering telehealth company specializing in medication refills, announced today the expansion of its prescription refill services specifically supporting patients managing anxiety and depression who face challenges accessing traditional psychiatric care due to financial constraints.

In response to the growing mental health crisis in America, RefillGenie provides a vital bridge service that enables patients who have been stable on their medications to maintain their treatment regimens during periods of transition or financial hardship. The service now operates across 45 states, offering a lifeline to those at risk of treatment interruption.

"We recognized a critical gap in mental healthcare where stable patients were forced to discontinue their medications simply because they couldn't afford regular psychiatrist visits," said Dr. Stephen Kelly, Founder of RefillGenie. "Our platform ensures that patients can maintain their prescribed treatment plans while working to re-establish care with local providers."

The company's text-based service streamlines the prescription refill process for medications like <u>Zoloft</u>, Lexapro, and <u>Wellbutrin</u>, providing a simple yet effective solution for patients seeking to maintain their mental health treatment. Available 24/7, RefillGenie typically processes refill requests within a few hours, ensuring minimal disruption to patients' medication schedules.

RefillGenie's service, available in 45 states, is designed to bridge the care gap for stable patients who find themselves:

- Between psychiatrists or doctors
- Without insurance coverage
- Facing unexpected financial hardship

Dealing with disruptions in care

The process is simple: Patients can request refills for essential medications online without the need for lengthy appointments or costly visits. The platform also prioritizes patient safety, declining to refill controlled substances or medications that require close monitoring.

Patient testimonials highlight the platform's impact. "Wonderful, convenient service with polite, competent physicians and expedient service. I highly recommend RefillGenie!" says Tracie H., a current patient. Another patient, Shamus M., shares, "I have never once encountered a challenge when requesting a prescription or communicating with a clinician. Keep up the good work, Dr. Kelly and team; I'm certain you're helping plenty of people access healthcare they need but might not receive without your service."

While RefillGenie provides this essential service, the company emphasizes that it's not intended to replace ongoing psychiatric care. "Our role is to provide temporary support during transitional periods," explains Dr. Kelly. "We encourage all patients to establish or return to regular care with local providers as soon as they're able."

Patient safety remains paramount, with RefillGenie maintaining strict protocols around medication management.

RefillGenie is not an online pharmacy. It is a telehealth platform where customers can interact with a board-certified physician via encrypted chat; if approved, the physician sends a prescription for a refill of an existing medication. Proof of a previous prescription is required. To learn more about RefillGenie's services, call +1 (929)-274-3052. Stay updated with the latest healthcare insights and news by visiting the company blog at RefillGenie News (https://refillgenie.com/news/).

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About RefillGenie

The physician founders of RefillGenie (https://refillgenie.com/about-us/) were tired of seeing patients suffer from strokes and heart attacks simply because they were unable to refill their blood pressure medication. For that reason, they created a simple, text-based service to ensure anyone can access their life-saving medications, even when in-between doctors or insurance plans.

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https://maps.app.goo.gl/h2MXW1Tnr1wYhNbX6

Note to Editors

- RefillGenie is a telehealth company that provides medication refill services to patients in 45 states across the USA.
- The company was founded by Dr. Stephen Kelly and is headquartered in Jersey City, New Jersey.
- RefillGenie's mission is to remove barriers to medication access and ensure patients can easily manage their health during times of uncertainty.
- The company offers a user-friendly, text-based service with transparent pricing and direct communication with licensed physicians.
- RefillGenie does not intend to replace primary care doctors. It serves as a temporary resource to bridge gaps in care and prevent complications from conditions like diabetes and hypertension.

End of Press Release.

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