

WSPD enhances situational awareness during six day city-wide festival with Dejero mission-critical connectivity

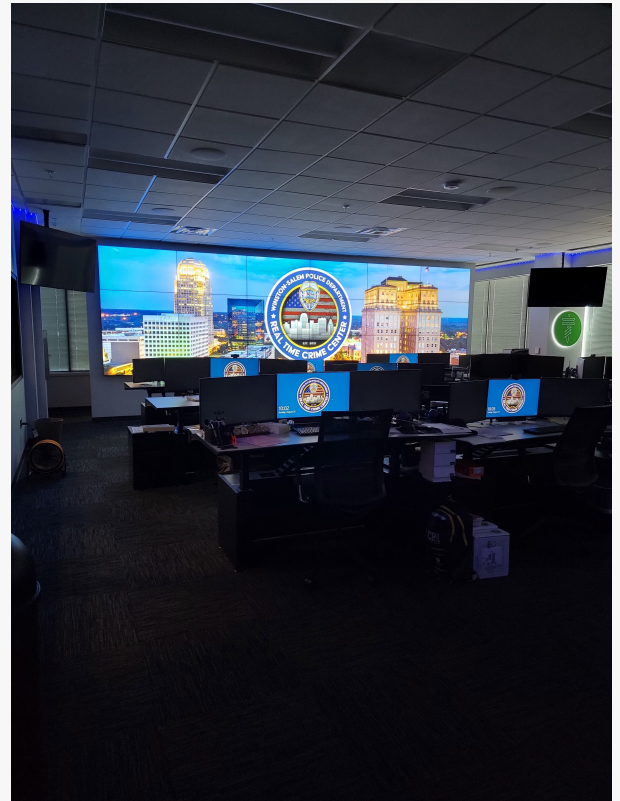
Winston-Salem Police Department taps Dejero GateWay to deliver uninterrupted real-time video streaming to its Real Time Crime Center (RTCC)

WATERLOO, ONTARIO, CANADA, October 8, 2024 /EINPresswire.com/ -- [Dejero](#), an innovator in mission-critical connectivity solutions proven to deliver real-time data and high-quality live video over IP for situational awareness, recently supplied its [GateWay](#) network aggregation device to Winston-Salem Police Department (WSPD) for critical connectivity during the International Black Theatre Festival (IBTF).

During the six-day event that transformed Winston-Salem into a mega-performing arts center attracting 65,000+ visitors, a Dejero GateWay was deployed onboard a FUSUS/Compass Security Solutions mobile surveillance trailer equipped with hi-res Bosch PTZ cameras, at a crucial area downtown. The GateWay provided resilient internet backhaul for streaming uninterrupted real-time video to WSPD's RTCC, enabling the department to respond faster and more efficiently to potential incidents.

"We didn't lose a stream," said Lieutenant Ben Jones, WSPD. "The low-latency connection and clarity of the camera feeds from locations where we previously had little visibility, meant that our RTCC staff could see and respond to unfolding scenarios much quicker and make better-informed decisions to keep our officers and the public safe."

During the IBTF, the Dejero GateWay was temporarily located in areas where fiber infrastructure was inaccessible and localized CCTV camera feeds were relying on network connectivity from a single local cell tower that simply does not produce clear image resolution.



Dejero GateWay provided resilient internet backhaul for streaming uninterrupted real-time video to WSPD's RTCC during the International Black Theatre Festival

Lt. Jones explains: "At the same sites, during a similarly large public event weeks earlier, we'd implemented traditional mobile connectivity solutions, trying different priority network SIM cards - but we couldn't achieve a consistent signal or enough bandwidth to be able send hi-res video back to our RTCC. Network congestion due to the large crowds had a major effect. For IBTF, with GateWay, which blends multiple IP networks from multiple carriers together, a seamless connectivity path was created to the RTCC and our situational awareness was vastly improved."

WSPD's vision is to become a model agency in its use of innovative technology to supplement quality police work to help solve and deter crime and to create more efficient processes and increase officer safety.

"As we move forward, we're exploring Dejero's unique connectivity solutions for a range of applications as part of our Drone First Responder (DFR) program," Lt. Jones continues. "Deploying Dejero units in spots that don't have a hard-wired

connection, for example In remote locations where fiber isn't available Dejero is a solution we could rely on to provide video feeds and license plate readings to the RTCC. Having a network solution that delivers consistent quality streams allows the RTCC to impart critical information to officers in real time and enable them to make better informed decisions."

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*Lieutenant Ben Jones,
Winston-Salem Police
Department*

Powered by Dejero Smart Blending Technology™, GateWay is certified by multiple nationwide US wireless communications networks built for priority-use of first responders and the public safety community. Smart Blending Technology combines connectivity from diverse cellular and other IP network providers, including LEO, MEO and GEO satellites creating a virtual 'network of networks' to provide access to a far greater coverage area than any single provider can deliver. Easily transported, GateWay can be set up in a matter of minutes, making it ideal for on-location events.



Dejero GateWay onboard a FUSUS/Compass Security Solutions mobile surveillance trailer equipped with hi-res cameras at a crucial area in downtown Winston-Salem

“From the minute we put [the GateWay] up to the minute we took it down it was like we were on fiber the entire time,” said Lt. Jones. “Our collaboration with Dejero and FUSUS significantly enhances our capability to maintain safety and security. Together we are setting new standards in community protection.”

Learn more about Dejero’s mission-critical connectivity at dejero.com.

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