Columbus, IN Unlocks Efficiency with OpenGov Permitting & Licensing

COLUMBUS, IN, UNITED STATES, December 9, 2024 /EINPresswire.com/ -- Frustrated by the challenges of manual processes and scattered data systems, the City of Columbus, IN, sought a better way to serve its residents and businesses. OpenGov, the leader in modern government software, emerged as the ideal partner, offering a proven solution to streamline permitting and licensing with efficiency and transparency.

Staff faced obstacles like manual fee calculations, redundant data entry, and difficulty tracking violations and they needed a system to easily manage the City's 6,000 rental units and 27,000 homes and businesses. Leadership prioritized finding a platform that could automate tasks, integrate GIS for parcel history, and enhance collaboration. OpenGov Permitting & Licensing delivered exactly what was needed—a comprehensive system designed to simplify workflows and empower staff to focus on high-impact work.

With OpenGov Permitting & Licensing, Columbus anticipates a new era of efficiency and service delivery. Staff will save time with automated processes like fee calculations and GIS-enabled tracking, while improved communication tools ensure no detail is overlooked. The result? Faster, more transparent service for residents and a stronger foundation for the City’s continued growth and innovation.

Columbus joins more than 1,900 public sector organizations leveraging OpenGov to revolutionize work processes with cloud-based software designed specifically for the needs of government.

About OpenGov

OpenGov is the leader in modern cloud software for cities, counties, state agencies, and special districts. With a mission to power a more effective and accountable government, OpenGov serves more than 1,900 public sector leaders and their organizations. OpenGov is built exclusively for the unique budgeting and planning, accounting, permitting and licensing, procurement, asset management, and tax and revenue needs of the public sector. The OpenGov Cloud empowers organizations to operate more efficiently, adapt to change, and strengthen trust with the communities they serve. Learn more or request a demo at opengov.com.

Jennifer Amin
OpenGov

email us here

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